Annual Report

The Libraries of the University of Texas Health Science Center San Antonio

September 1, 2010 to August 31, 2011
# Annual Report

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Annual Report

Executive Summary

The mission of The Libraries of the UT Health Science Center at San Antonio is to advance the education, research, clinical care, and community service programs of the Health Science Center and for the South Texas community. This Annual Report is organized to reflect the library staff’s accomplishments in support of this mission.

Librarians and library staff conducted many instructional and outreach sessions and were active in professional organizations and campus committees. A number of grants and contracts helped The Libraries to provide community outreach and humanities programming.

Library technology was strengthened by moving to a virtual server system and switching to hosted server management through the campus IMS department. The library’s Millennium integrated library system that provides catalog, acquisitions, and circulation management was also moved to hosted management with the system vendor. These changes will save funds in the long run and will provide for improved disaster management.

Librarians look forward to the biennial Library Student Satisfaction Survey so they can learn how services for students can be improved. The survey results show that students continue to be generally satisfied with the library and that they are willing to provide appreciative feedback as well as suggestions for improvement. One suggestion was readily implemented – use of the campus domain login system for access to library resources.

The Robert B. Green Campus said goodbye to the branch library that had been operated by the UT Health Science Center since 1976. The library closed in order to prepare for building demolition in the near future. The Briscoe Library consolidated to one service point at the entrance to the library, removing the Information Desk that had been in place since 1983. This change allowed for the creation of more study and casual seating on the main floor of the library. Three long-term employees began their well-deserved retirements after a combined 70 years of service.

A number of state mandated budget reductions resulted in planning for information resource cancellations, staff reductions and reorganization. The Library Committee helped to guide information resource decisions as the library prepared to reduce expenditures.

This annual report is a reflection of the energy and enthusiasm demonstrated by library staff in San Antonio, Harlingen and Laredo as they carry out their day to day responsibilities, plan for and lead change, and serve the faculty, staff, and students of the Health Science Center and the citizens of Texas. This Annual Report is only a brief summary of the remarkable work done on a daily basis by the UT Health Science Center librarians and library staff to provide Information for Better Lives.
About The Libraries

The Libraries support the UT Health Science Center’s mission to make lives better through education, research, clinical care, community health awareness, and organizational effectiveness. This Annual Report is organized according to the goals identified in the library’s strategic plan, in support of the Health Science Center’s mission.

The Libraries hold a truly unique position at the Health Science Center. In library buildings on five campuses and in online spaces, the university community comes together to meet and share knowledge, to contribute to and benefit from the marketplace of ideas. The Libraries aspire to serve as a common space that represents the highest ideals of the university community's shared goals and aspirations, a place where we learn from our colleagues, encounter new people and discover new possibilities.

In fiscal year 2011 the UT Health Science Center at San Antonio Libraries comprised the Briscoe Library in San Antonio; the Mario E. Ramirez, MD Library at the Regional Academic Health Center in Harlingen; the Laredo Regional Campus Library; the Robert B. Green Campus Library and the Jesse H. Jones Comprehensive Research Library, both in San Antonio; and the Circuit Librarian Health Information Network (CLHIN), serving South Texas health care facilities. The Libraries were organized in five divisions: Library Administration, Public Services, Library Technology and Historical Collections, Collection Resources, and South Texas Regional Information Services.

The Office of the Executive Director of Libraries was responsible for overall planning, budget and personnel administration, building maintenance, staff development, and official communication with the University of Texas Health Science Center at San Antonio and external institutions and organizations.

The Collection Resources Division managed print and online journal and book acquisitions, electronic resource licensing and management, consortium participation, cataloging, and binding, as well as planning for cost effective information resource planning.

The Briscoe Library Services Division coordinated services to assist library users in finding and managing health sciences information resources efficiently. Librarians provided reference and information services, assistance with library databases and computers, in-depth research consultations, and educational programs. In 2011, the Access Services section kept the Briscoe Library open 110 hours/week, reshelved library materials, assisted with processing interlibrary loan requests and staffed two service desks. At the Circulation Desk, library users checked out books and journals, received assistance with using library collections and computers, paid for interlibrary loans, document delivery, copying and printing, and obtained passwords to use guest computers.

Library Technology and Historical Collections managed the library's computer systems, website, technical infrastructure, the Digital Repository, and the Libraries' historical collection, programs, and services. The staff of Library Technology and Historical Collections also consulted with members of the faculty on issues related to scholarly communication.

South Texas Regional Information Services (STRIS) directed services at the Ramirez Library in Harlingen, the Laredo Regional Campus Library, the Robert B. Green Campus Library and the Jesse H. Jones Comprehensive Research Library at Texas Research Park. STRIS also managed the Circuit Librarian Health Information Network (CLHIN), which provides library services to member hospitals and clinics throughout south Texas, and administered a library outreach subcontract with the National Network of Libraries of Medicine South Central Region (NN/LM SCR).
**Library Quick Facts**

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<th>Collection Resources</th>
<th>FY 2010</th>
<th>FY 2011</th>
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<tr>
<td>Print book and journal volumes:</td>
<td>216,559</td>
<td>214,433</td>
</tr>
<tr>
<td>Print book volumes:</td>
<td>104,523</td>
<td>103,268</td>
</tr>
<tr>
<td>Book titles cataloged:</td>
<td>754</td>
<td>583</td>
</tr>
<tr>
<td>Book title electronic access added to catalog:</td>
<td>1,368</td>
<td>3,181</td>
</tr>
<tr>
<td>Book titles ordered:</td>
<td>682</td>
<td>434</td>
</tr>
<tr>
<td>Total unique active health sciences journal titles:</td>
<td>3,883</td>
<td>4,175</td>
</tr>
<tr>
<td>Journal titles available in print only:</td>
<td>90</td>
<td>89</td>
</tr>
<tr>
<td>Total journals available electronically:</td>
<td>23,136</td>
<td>24,482</td>
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**Library Services**

| Entrance gate count, all locations: | 485,388 | 440,637 |
| Reference transactions, all locations:* | 36,862 | 6,612 |
| Circulation, all locations: | 34,775 | 31,903 |
| Classes offered, all locations: | 226 | 225 |
| Attendance at classes: | 4,351 | 4,874 |
| ILL requests received from other libraries: | 14,435 | 12,213 |
| ILL requests filled by other libraries: | 1,759 | 2,224 |
| Loansome Doc documents delivered: | 516 | 303 |
| Article Delivery Service documents delivered: | 774 | 701 |
| Literature searches completed: | 76 | 222 |
| Hospitals and agencies served (CLHIN): | 7 | 9 |
| Outreach sessions: | 144 | 123 |
| Outreach users served: | 8,989 | 3,806 |

**Electronic Resource Use**

| Library Web pages viewed | 981,801 | 1,058,763 |

*The method of counting reference transactions has changed so that directional and other non-discipline-related questions are no longer included.*
Strategic Goal:
To expand The Libraries’ role in the university’s educational mission by promoting quality information in an environment conducive to learning

Every two years, librarians conduct a student satisfaction survey in cooperation with the Library Committee. Deborah Hargis, evaluation specialist from the Academic Center for Excellence in Teaching (ACET), developed, conducted, and summarized this year’s survey. Ms. Hargis distributed the survey to the student e-mail distribution list on March 1, 2011, with two additional reminders. In total, 460 students completed the survey. A complete copy of the survey report is available on request. A few of the results are documented here:

- Fifty-two percent of the respondents noted that they visited the library either a few times a week or every day during the week.

- The main reasons students noted they come to the library, where multiple reasons could be selected, were: individual study (81.7%), group study (47.9%), access to print or electronic resources (40.5%), access to email or the Internet (32.4%), 24/7 study (31.8%), attending classes or lectures (29.9%), passing the time between classes (24.6%), checking out books or journals (19.5%), reading books or journals (12.3%), and consulting with a librarian (8.1%).

- In addition to coming to the library, 65.8% responded that they access library resources from remote locations one to six days each week or every day.

- The primary reasons for accessing the library remotely were to access electronic journals and databases, 24/7 availability, and ease of use from home versus coming to campus.

Overall, students were satisfied with library services and amenities. They provided many narrative comments about particular areas that could be improved to be more to their liking and also indicated when they were pleased with services, staff and facilities. Library staff reviewed the survey results to find areas for improvement.
The new classroom area on the 2nd floor of the Briscoe Library was used for classes as well as for 24/7 study. During hours when the library building was not open and students entered the classroom area by card swipe, over 25,000 entries were recorded.

In FY 2011, librarians provided course-integrated instruction to 1,946 students from five UT Health Science Center schools. They provided instruction in library basics, searching MEDLINE through Ovid and PubMed, using EBSCO CINAHL, creating and presenting poster sessions, writing structured research abstracts, and using RefWorks and EndNote to manage bibliographies. Librarians also planned and presented 225 classes that were attended by 4,874 individuals.

- In the School of Medicine, librarians provided instruction to MSI, MSII and MSIII students, including Research Training, Best Practices for Effective Searching and Clinical Foundations: Information Mastery. Librarians provided instruction in the pediatrics clerkship for MSIII students. A Blackboard site was created to facilitate the development of assignments for MSII students following instruction in Best Practices for Effective Searching.
- The School of Medicine Curriculum Liaison Librarian supported the School of Medicine through participation on committees and through instruction. The librarian is a member of the School of Medicine Curriculum Committee and served on subcommittees charged with restructuring the preclinical curriculum and with selecting curriculum management software. She was a member of the Quality and Safety Interprofessional Curriculum Development Committee charged with developing an interdisciplinary course on Quality and Patient Safety for second year medical and nursing students. She was a member of two LCME task forces and participated in the LCME Site Visit. She coordinated and was an instructor for MSIII Clinical Foundations Information Mastery.
- Librarians taught classes on CINAHL, Evidence Based Practice, PubMed and RefWorks to nursing students. Mobile Information Desk service was available on a bi-weekly basis in the student lounge of the School of Nursing.
- In the Dental School, new students attended library orientation and PubMed classes. Librarians also taught Evidence Based Practice and Advanced PubMed in the Dental School.
- In the School of Health Professions (SHP), librarians provided instruction to students in the respiratory therapy, occupational therapy, physical therapy and physician assistant programs. A Mobile Information Desk was available in the SHP building on a bi-weekly basis.
- In the Graduate School, librarians provided database instruction to Master of Science in Clinical Investigation and Cellular & Structural Biology students. Library staff continued to offer a book delivery service to the Texas Research Park and during these visits staff ensured that computers were in working order.
- Librarians presented classes for the Teacher Enrichment Initiative, Voelcker Biomedical Research Academy, pharmacology summer students, and South Central AHEC, and developed an ongoing staff education program with the South Texas Poison Center.
- Librarians served as judges for student research posters and for review and selection of poster presentations for Community Service Learning Day.
- The Emerging Technology Brown Bag series continued to be offered throughout the year to introduce new uses of technology to the campus.
Participation in Library Instruction

Library Instruction Evaluations

- I now feel able to apply what I learned in this class:
  - Strongly agree: 151
  - Agree: 107
  - Neutral: 11
  - Disagree: 172
  - Strongly disagree: 67

- Overall, I was satisfied with this class:
  - Strongly agree: 172
  - Agree: 88
  - Neutral: 8
  - Disagree: 8

- During class, I received the help I needed:
  - Strongly agree: 181
  - Agree: 79
  - Neutral: 10
  - Disagree: 6

- The instructor presented the material in an organized and clear manner:
  - Strongly agree: 190
  - Agree: 73
  - Neutral: 6
  - Disagree: 5

- Class presentation materials were useful:
  - Strongly agree: 194
  - Agree: 70
  - Neutral: 5
  - Disagree: 5

- Class content was appropriate to the topic:
  - Strongly agree: 199
  - Agree: 67
  - Neutral: 3
  - Disagree: 3

Participation in Library Instruction

- School of Medicine
- School of Nursing
- School of Health Professions
- University Staff
- Residents/Interns/Housestaff
- Graduate School of Biomedical Sciences
- Non-affiliated participants
Ramirez librarians assisted with recruitment of MSII students to the RAHC program by participating in the RAHC familiarization visit for these students. Library staff developed a “loteria” activity to introduce students to the Rio Grande Valley. Library staff also participated in the orientation for the 18 new MSIII RAHC students in June.

Librarians pursued a number of initiatives throughout the year to increase and promote ease of access to online library materials for students and others across the university. Beginning in January, Health Science Center faculty, staff, and students could log into library resources from off-campus using the same domain username and password that they use for other campus IT services, such as Blackboard or the employee portal. This was an important change because a number of students commented on the Student Library Satisfaction Survey that they preferred to have one campus login rather than having a separate login for library use.

The ERes (Electronic Course Reserve) system was retired in December 2010 and course reserves were moved to the Blackboard courseware system used by most faculty for online teaching and learning.

Librarians planned events, exhibits and programming during FY 2011 that were designed to enlighten, educate, and engage the campus and the broader community:

- Special Collections provided site support for a class in the history of anatomy, and for an interdisciplinary Art and Anatomy Workshop, both organized by Dr. Charleen Moore of the Department of Cellular and Structural Biology. The Art and Anatomy Workshop was attended by students from the School of Medicine and the Dental School and also by art students from the University of Texas at San Antonio. Both classes made use of the resources of the P.I. Nixon Medical Historical Library on the 5th floor of the Briscoe Library.

A class in the history of anatomy, offered in April, relied heavily on the resources of the P.I. Nixon Medical Historical Library.
The One Community/One Book selection for the fall of 2010 was *The Immortal Life of Henrietta Lacks*, by Rebecca Skloot. Thirty-two individuals attended training for discussion group leaders, and 25 discussion opportunities, both on and off campus, were attended by 276 people. This was more than twice the number that participated in each of the two previous One Community/One Book programs. More than 1100 people attended Rebecca Skloot’s Frank Bryant, Jr. M.D. lecture in the Health Science Center Auditorium, with additional audience members at videoconferencing locations in San Antonio, Harlingen, Edinburg and at other remote locations.

One Community/One Book was funded in part by Humanities Texas, the state affiliate of the National Endowment for the Humanities.

Library staff created a complete campus experience around the visit of the National Library of Medicine’s traveling exhibit *Harry Potter’s World: Renaissance Science, Magic and Medicine*, including an exhibit and promotional materials that tied the themes and content of the traveling exhibit back to the collection of the P.I. Nixon Medical Historical Library. Both exhibits were supported by a series of special lectures and events and through integrated print and online marketing. Dr. Stephen Greenberg, Coordinator of Public Services at the National Library of Medicine’s History of Medicine Division, delivered an entertaining lecture at the 40th Annual Business Meeting of the Friends of the P.I. Nixon Medical Historical Library. *Magic and Monsters in the Stacks: How Harry Potter Came to the National Library of Medicine* recounted how a visit from middle school students inspired History of Medicine staff to produce an exhibit highlighting *Harry Potter’s World: Renaissance Science, Magic, and Medicine*.

Other exhibits included *Aging Across America*, with photos by Dr. Jeffrey Levine, *The Color Effect*, with paintings by Leanne Venier, and *Art of Ancient Mexico*, with reproductions of ancient clay figures provided by Universidad Nacional Autonoma de Mexico.

A library science intern cataloged a collection of antique medical instruments from the University Archives in preparation for a permanent display of these objects in the Briscoe Library lobby.

Archives and Historical Collections offered *Out of the Attic: Preserving Your Treasures*, a special presentation for National Preservation Week.

The library is an important component of accreditation documentation, campus site visits, and preparation for offering new degree programs.

- Librarians provided written documentation and participated in the School of Medicine’s LCME site visit in January.
- Librarians participated in the accreditation process and site visits for School of Nursing, Dental School, and Dental Hygiene programs.
- Librarians provided documentation needed for the proposed Translational Science PhD and the Doctor of Nursing Practice.
Strategic Goal: To support the discovery and exchange of knowledge to advance the university’s research mission

The library provides a robust collection of information resources, including journals, databases, and important research monographs, to support the university’s research mission. These resources reflect the accumulated research knowledge from around the world, past and present.

Recent budget challenges continue to have an impact on the library’s ability to maintain resources that increase in cost at a rate higher than the rate of inflation. To that end, Collection Resources librarians worked diligently to identify resources that potentially might be cancelled in 2012 in order to remain within budget. They communicated with faculty and others regarding possible cancellations in order to maintain resources necessary for teaching, research and patient care.

The most heavily used electronic journals reflect the importance of the library’s collection to the university’s research enterprise. The top ten most frequently used journals noted earlier in this report were all research oriented journals. For the first time, *PLoS One*, a rapid publication open access journal, was among the top ten most frequently viewed electronic journals in the library’s collection.

Librarians continued to support research through classes and services provided to faculty and researchers. Librarians also served on the University Health System’s Evidence Based Practice & Research Council (Nurse Research New Discover Group), Institutional Review Boards and Institutional Animal Care and Use Committee. A service was initiated to track publications resulting from funding provided by the university’s CTSA grant to the Institute for the Integration of Medicine and Science (IIMS). The service helped to identify publications that need to be deposited in PubMed Central in order to comply with the NIH Public Access Policy.

The Web Team developed Library Toolbox, a collection of tools that includes browser add-ons, plugins, and other services that integrate library resources into the researcher’s online workflow, without requiring the researcher to constantly return to the library website to search. Librarians supported these tools with publicity and training activities.

The Library Toolbox supports integration of library resources into the researcher’s online workflow.
Librarians provided instruction for first-year fellows in the two-week Introduction to Clinical Investigation Course sponsored by the Institute for the Integration of Medicine and Science/Clinical-Translational Research Education Office. Fellows were taught principles of Evidence Based Medicine and how to formulate research questions. They also received instruction in PubMed, Cochrane Library, Web of Science, Scopus, other OVID EBM resources, and RefWorks.

The Digital Archive, previously known as the Digital Repository, completed a year-long revamp. The CONTENTdm server where the archive is stored was upgraded, which significantly improved functionality and uploading time for archival work. The digitization of the Hurricane Beulah photograph collection donated by Dr. Mario Ramirez to the Ramirez Library was the first significant project to be accomplished in the newly redesigned Digital Archive. The Digital Archive also contains electronic copies of dissertations and theses currently being produced at the Health Science Center, a selection of yearbooks, and interviews with founding faculty.

The Texas Department of State Health Services (TDSHS) donated the Texas Neural Tube Defect Project Archives in July in order to make these archives more accessible to researchers and others interested in the cluster of neural tube defects in Brownsville. The archives contain a collection of historical documents regarding the study of neural tube defects (NTDs) in Texas which resulted from the occurrence of a cluster of births of babies in Brownsville with anencephaly in April 1991. Gathered by the Texas Birth Defect Epidemiology and Surveillance Branch (BDES) of the Texas Department of State Health Services, the collection covers the 1991 cluster and the 8-year federally-funded Texas Neural Tube Defect Project that both investigated risk factors for neural tube defects and provided counseling and folic acid supplements to mothers to help prevent recurrent NTD cases. The archives include 26 boxes of records including grant proposals, protocols, and applications; financial records; data analysis, reports, and recommendations; press releases and promotional and training materials; and personal correspondence.

The One Community/One Book program featured a book with an underlying theme of research ethics. *The Immortal Life of Henrietta Lacks* provided an opportunity to engage with the research community across campus on topics surrounding informed consent and humane treatment of research subjects.

The Graduate School of Biomedical Sciences hosted Science Communication Workshop: Humane Research– Your Responsibilities as a Scientist, in support of One Community/One Book 2010. More than 50 graduate students, faculty, and staff attended this event.

Other events of particular interest to the research community included an August 2011 lecture by Dr Richard Ludueña on Hispanic Genetics and History. The library’s class on Presenting Professional Posters was offered throughout the year, including one session for graduate students and investigators at the Texas Research Park.

On April 20, the library hosted “Shifting Skills to Navigate the Changing Horizon: Finding Our Way in New Biomedical Research and Health Care Environments,” a Medical Library Association continuing education webinar. Local librarians in San Antonio and in the Rio Grande Valley were invited to attend the broadcast and continuing education credits were offered.

Ramirez Librarians made regular visits to the E-RAHC research facility in Edinburg to teach a series of PubMed classes and the My NCBI system.

The Graduate School of Biomedical Sciences hosted a Science Communication Workshop in conjunction with The Libraries’ 2010 One Community/One Book program.
Strategic goal: To provide resources and services that advance clinical knowledge and informed decision making

In addition to enhancing off-campus access to library resources, the library Web Team continued to support the expansion of mobile offerings for clinicians. This year, the library began offering a mobile interface for AccessMedicine to enhance clinical access to information at the bedside. In addition, librarians participated in planning and teaching several classes on mobile applications for health professionals at the Health Science Center’s Briscoe and Robert B. Green libraries, as well as through an online continuing education course for medical librarians sponsored by the South Central Chapter of the Medical Library Association (SCC/MLA).

Librarians offered classes to clinic staff, students and residents at the Robert B. Green Campus, and to pediatrics interns at Christus Santa Rosa Downtown. Orientations and database instruction were also provided to residents in the departments of internal medicine, emergency medicine, pathology, radiology, clinical epidemiology, and obstetrics and gynecology, rehabilitation and pharmacotherapy; for Primary Care Block residents and interns, and at the CTRC Wellness Center. Ramirez librarians conducted PubMed and other classes for residents in the McAllen Family Practice Residency program and the Valley Baptist Internal Medicine residency.

The American Board of Obstetrics and Gynecology Reading List continued to be distributed to OB/GYN faculty.

Librarians served as classroom facilitators for the Patient Safety and Quality Improvement interdisciplinary course. Three librarians completed the Clinical Safety & Effectiveness Education Program, and partnered with M. Danet Lapiz-Bluhm, Ph.D., R.N., of the School of Nursing to develop and present a QI research project titled “Utilization of Evidence-Based Practice Resources by Junior Nursing Students.” All cohorts of the Clinical Safety and Effectiveness Program received instruction in evidence-based medicine principles.

In the spring, the library hosted a popular series of noon lectures by epidemiologist Dr. Gregory Anstead entitled Beyond Bugs & Drugs. In the monthly series, which ran from February through May, Dr Anstead explored the historical origins and development of four unique epidemiological challenges: influenza, syphilis, hantavirus, and HIV/AIDS in America.

AccessMedicine is one of many clinical resources that is available through The Libraries.
Strategic goal: To promote access to quality health information for the South Texas region

Library staff at all locations continued to provide reference and information services to patients, family and other non-UTHSC library users and to register courtesy borrowers. Librarians continued to actively promote outreach to the South Texas community through services at branch libraries, through National Network of Libraries of Medicine (NN/LM) outreach activities, interlibrary loan, and through the Circuit Librarian Health Information Network (CLHIN).

The library received feedback about its community outreach efforts through Community Advisory Boards based in San Antonio, Harlingen, and Laredo. These boards are composed of representatives of organizations, health care facilities, libraries, and non-profit agencies in their communities and serve in advisory capacity to The Libraries. The boards met this year by videoconference on November 19 and May 20.

The Frontera Collaboration grant continued this year. The purpose of the grant was to bring together librarians who provide library outreach services in the U.S.-Mexico Border Region in order to share experiences, determine information needs of practitioners in the border region, and to develop and offer instructional services based on identified needs.

**Mario E. Ramirez, M.D. Library, Regional Academic Health Center, Harlingen**

A major project for library staff this year was completion of NN/LM Library Technology Award that funded digitization of photographs and records relating to the medical response to Hurricane Beulah which made landfall along the Rio Grande Valley on September 21, 1967. Staff developed a traveling exhibit which was displayed during an opening reception at the Ramirez Library on May 6. The Hurricane Beulah exhibit brought a number of special visitors to the Ramirez Library, including visitors from the National Weather Service. Two copies of the traveling exhibit were produced and they will be available for loan to other libraries and organizations.

Librarians offered educational opportunities for students, faculty and staff. As part of increased educational opportunities, librarians introduced the PubMed Class Series. The classes are offered in three different locations, the Internal Medicine Residency at Valley Baptist Medical Center, Ramirez Library classroom and at the E-RAHC.

Ramirez Library staff participated in many health fairs, professional exhibits and other community events. They also participated in career day events and continued the long standing collaboration between the Ramirez Library and the Biblioteca las Américas magnet high school. Library staff participated in Med Ed’s “Ignite Science” program on June 18 by giving MedlinePlus demonstrations to 60 high school students, as well as showing them the Hurricane Beulah exhibit.

The CASSIE system for managing guest use of library computers was implemented during the summer. CASSIE allows library staff to control the amount of time guests use on library computers.

Budget constraints were a concern during the year. The Ramirez Library lost one full-time Library Assistant and .4 FTE librarian. Part-time employees hours were reduced to .4FTE, although the library planned to continue offering evening and weekend hours.
Laredo Regional Campus Library, Laredo

Instructional programming was an important focus throughout the year at the Laredo Library. Library orientations and literature searching classes were offered to Physician Assistant and STEER students as well as dental residents working in the Laredo Health Department clinics. High school students participating in the MedEd summer camp used the library for research and study. Throughout the year, the library provided orientations and PubMed classes for students from Alexander High School and LBJ High School. These students participated in advanced research classes at their respective schools and utilized the library’s databases and other electronic resources.

The library hosted a four hour PubMed class taught by an instructor from the NN/LM. Librarians from Texas A&M International University and Laredo Community College, and staff from the Mid Rio Grande Border AHEC and Laredo Regional Campus attended the class.

Library staff members exhibited at the AHEC 26th Annual Update in Medicine Conference at the Regional Campus in October and at health fairs and community programs at Doctors Hospital and elsewhere in Laredo, including at Operation Lone Star.

In partnership with Mercy Ministries of Laredo, the Library completed the Express Outreach Award, “Information Technology Support for Mercy Ministries of Laredo Promotoras” in March. Through NN/LM SCR funding, the promotoras received laptops and other equipment to use during their educational programs at the clinic, in the community, and in home as well as training in MedlinePlus® and MedlinePlus en español.

The library ordered 13 new computers and a multifunction printer/copier with funding from the Laredo Regional Campus Dean’s Office. The Regional Dean’s Office implemented a new visitors policy that required unaffiliated users to obtain a visitor’s pass before using the library.

The Laredo Library’s budget was significantly reduced beginning in FY 2012 and plans were developed to reduce opening hours to 8:00 a.m.-5:00 p.m. during the week and to close the library on weekends. A staffing plan was developed to include one full-time Library Assistant with a former employee available to fill in as a consultant.
Robert B. Green Campus Library, San Antonio

After more than 30 years of service the library for the Robert B. Green Campus officially closed on July 29, 2011. The closing of the library was a year-long process, including withdrawal, transfer and disposal of library materials. This library had been operated as a branch library of the UT Health Science Center Libraries since 1976. The building where the Robert B. Green Campus Library was located will be demolished in the near future and space for a library was not included in plans for a new clinical building.

Prior to the closing, most of the book and print journal collections were given away to faculty, residents, and students. Unbound print journals were recycled though a local recycling company. The display documenting the history of the RBG was donated to the University Health System. Selected furniture was returned to the Briscoe Library, and the remaining furniture was sent to the warehouse. Plans were developed to continue educational offerings for RBG staff and faculty following the closure of the library. The RBG Library Assistant transferred to the Collection Resources division to replace a position lost to a retirement.

The NN/LM SCR funded Express Outreach Award projects “MedlinePlus® Videos for Patient Education,” which provided MedlinePlus training and computer equipment for CareLink and the Department of Family and Community Medicine, was completed in March. The CareLink project was particularly successful, and CareLink followed up by writing its own proposal to the NN/LM SCR with the hope of expanding the project to CareLink departments at other UHS clinics.

From left: Evelyn Olivier, first librarian at the Robert B. Green Hospital after the UT Health Science Center took over management of the library in 1976; Dr. Virginia Bowden, Library Director Emerita and former Library Director, UT Health Science Center Libraries; Rajia Tobia, Executive Director of Libraries; Linda Levy, Assistant Director for Branch Libraries and Database Services; Ron Mesa, Library Assistant for the Robert B. Green Campus. The library at the Robert B. Green campus closed in 2011.
Jesse H. Jones Comprehensive Research Library, San Antonio

Services to this library reading room continue to be offered on a reduced basis. A Library Assistant visited the library biweekly to check on status of computer and other equipment. Librarians offered a number of classes at the Jones Library throughout the year.

Circuit Librarian Health Information Network

The CLHIN program provided information and instructional services to eight health care facilities during the year. These included Doctors Hospital, Laredo; Edinburg Regional Medical Center, Edinburg; Knapp Medical Center, Weslaco; Mission Medical Center, Mission; McAllen Family Practice, McAllen; Uvalde Memorial Hospital, Uvalde; Metro Health, and Integra Clinical Research, both in San Antonio.

A summary of CLHIN activity is documented in the table below. Services included literature searches, document delivery, site visits, classes, exhibits, and personal contacts with clients.

<table>
<thead>
<tr>
<th>Service</th>
<th>1st Qtr.</th>
<th>2nd Qtr.</th>
<th>3rd Qtr.</th>
<th>4th Qtr.</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Requests for Mediated Searches</td>
<td>21</td>
<td>41</td>
<td>39</td>
<td>26</td>
<td>127</td>
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<tr>
<td>Number of Items Requested</td>
<td>277</td>
<td>200</td>
<td>91</td>
<td>285</td>
<td>853</td>
</tr>
<tr>
<td>Number of Different CLHIN Contacts/Health</td>
<td>32</td>
<td>47</td>
<td>34</td>
<td>90</td>
<td>203</td>
</tr>
<tr>
<td>Professionals Submitting Requests</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of CLHIN Site Visits</td>
<td>5</td>
<td>9</td>
<td>13</td>
<td>4</td>
<td>31</td>
</tr>
<tr>
<td>Number of Classes Provided at CLHIN Sites</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>2</td>
<td>5</td>
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<tr>
<td>Number of Exhibits at Health Fairs/Events</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>1</td>
<td>4</td>
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<tr>
<td>Sponsored by CLHIN Clients</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Resource Library Outreach Subcontract

The Health Science Center Library is a Resource Library within the National Network of Libraries of Medicine South Central Region and provides outreach to a 32 county area within South Texas through a subcontract with the NN/LM. Services provided include classes on reliable information resources, including those produced by the National Library of Medicine, demonstrations of online information resources, exhibits at professional conferences and health fairs, consultations and meetings with health care providers, and sponsorship of webcasts. The audiences for the outreach subcontract this year included high school students, nurses, physicians, public health workers, and public librarians.

Staying Well Connected Blog

Librarians and library assistants compiled the Staying Well Connected blog to highlight health news relevant to the South Texas region, including Hispanic health issues. There were 79 postings to the blog during the year. The headlines for each blog posting are also distributed through the library’s Twitter account. Posting topics covered areas such as Hispanic health, diabetes, issues related to the health of children and youth, staying safe in hot weather, immunizations, nutrition and healthy living.
Strategic goal: To manage a customer-oriented environment that is effective, efficient, and fiscally responsible while fostering a learning environment for all

In order to prepare for budget reductions in FY 2012, library administration made plans to reduce staff and collection purchases. Plans for expenditure reductions included the Briscoe Library and the Ramirez and Laredo Regional Campus Libraries, both of which are funded through special item appropriations from the state legislature. Plans for staff reorganization in FY 2012 were also completed to compensate for the reduction in funds.

The library received a generous gift from Virginia Bowden PhD, emerita Library Director, and Charles Bowden MD, clinical professor of psychiatry and pharmacology, in support of the University Archives. The gift allowed the library to dedicate additional staff time to archival enterprise, and the results have been significant. Archives staff created detailed finding aids for 11 archival collections of importance not only to the university but also to external researchers, and incorporated those finding aids into the larger Texas Archival Resources Online (TARO) collection to make the finding aids searchable and accessible by researchers across Texas and beyond.

The library proposed and the UT System Board of Regents approved, an increase in the library resource fee, effective with the 2012 academic year. The fee for students the entire academic year will be $300. Students who enroll by semester will pay $112.50 for fall and spring semesters and $75 for the summer semester. The Courtesy Borrower fee assessed to borrowers not affiliated with the Health Science Center was increased to $35 annually from $25.

A Preservation Assistance Grant from the National Endowment for the Humanities funded an assessment of our rare book collections and facilities. The result was development of a long-range plan for care of the collections.

The library completed a business continuity plan for emergency and disaster response.

After extensive planning and development, the library executed a Server Management Agreement with Systems & Network Operations to transition core library services from physical servers hosted in the library’s server room to virtual servers hosted in the Central Computing Facility and backup datacenters. The transition improved performance and business continuity, and our estimates suggest the new plan will save the library an estimated $25,000 over the next five years. In addition, instead of purchasing new physical hardware to replace the aging physical server that hosted our Integrated Library System, the library moved to a hosted system provided by Innovative Interfaces Inc., to host our system in their datacenter.

The library’s Director of South Texas Regional Information Services resigned to accept a position as the Director of Library Services at the National Institutes of Health. Plans were developed to absorb the responsibilities of this division into Public Services, which will be renamed Briscoe Library and Outreach Services, and to Library Administration.

The Briscoe Library converted to a single service point for circulation and information services in July, following the removal of the Information Desk. The former Information Desk area was converted to a comfortable group and individual study area. The journal browsing and popular magazine collections were moved into this area as well. Librarians assigned to provide information services developed a plan to provide these services through an on call service.

Physical improvements in the Briscoe Library included the refurbishing of study tables, cleaning of furniture throughout the library and upgrades to library elevators. New club chairs and occasional tables were ordered for the 5th floor of the Briscoe Library.

Three MLIS graduate students completed internships at the Briscoe Library. Library Technology and Historical Collections benefited from the help of interns from St. Phillips College during the course of the year.

The Libraries launched a new e-books page in September. Similar to the e-journal page, the e-book page may be used for searching exclusively electronic books. Adding more than 3,100 e-books to the catalog and e-books page was a significant focus throughout the year.
Appreciative Feedback

During the year, librarians and library staff often receive appreciative feedback from individuals using the Libraries or interacting with the staff. Library staff created a “Better” blog to showcase appreciative comments received from library users. ([http://library.uthscsa.edu/better/](http://library.uthscsa.edu/better/)). Some of the comments received include:

- I want to mention that I have found the HSC Library to be a great resource for my research. The electronic journal collection is phenomenal.
- This was an excellent presentation! Really helpful info, the packet is great, the presentation was well done!
- As one of the leaders of the WISER project at the National Library of Medicine, I wanted to thank you for helping us provide WISER training to first responders and others.
- I am just consistently so impressed with how well this system works (ILLiad interlibrary loan). Thank you for providing such an incredibly valuable research tool, and congratulations on doing such a wonderful job!
- I really appreciate the prompt delivery of the article I was needing
- This is the first time I have taken a moment to look at the display. I read all the captions and looked at the photos. It was a great exhibit. You should all be very proud. (About Hurricane Beulah exhibit).
- UTHSCSA has the coolest librarians, y’all are so knowledgeable and helpful.
Retirements

Pennie Borchers, Special Collections Librarian, 18 years of service, August 2011.

Jude Lynch, Serials Specialist, 25 years of service, September 2010.

Alice Pakravan, Collection Resources Library Assistant, 27 years of service, July 2011.

Library Publications, Presentations, and Professional Service

Adjunct Faculty

Keith Cogdill, Information Resources in the Health Sciences. Drexel University – College of Information Science and Technology.

Angela Myatt, EBM and the Medical Librarian. University of North Carolina (Chapel Hill) – School of Library and Information Science (SILS).

Angela Myatt, Supporting Clinical Care: An Institute in Evidence-Based Practice for Medical Librarians. Dartmouth College.

Awards

Elizabeth Anne Comeaux, National Endowment for the Humanities Preservation Assistance Grant

Dana Whitmire, NASIG, Horizon Award

Eric Willman, Outstanding Student in Information Science, University of North Texas

Authors and Editors


Editorial Boards

Jonquil Feldman, Medical Reference Services Quarterly

Rajia Tobia, Journal of Electronic Resources in Medical Libraries
Presenters


Professional Service: Committee Appointments

Elizabeth Anne Comeaux
ARMA San Antonio Scholarship Committee - Chair
ARMA San Antonio Newsletter Committee - Newsletter editor
Records Management Interagency Coordinating Council (RMICC) Best Practices Committee
RMICC University Records Committee

Jonquil D. Feldman
Medical Library Association, Awards and Scholarship Committee
Medical Library Association, Grants and Scholarship Committee
Medical Library Association Leadership and Management Section, Nominating Committee
South Central Chapter/MLA, Finance Committee
UT Health Science Center, Dental School Curriculum Committee

Chris Gaspard
UT Health Science Center, Institutional Animal Care and Use Committee
UT Health Science Center, Nursing School - Undergraduate Curriculum Committee (COUS – Committee on Undergraduate Studies)

Susan Hunnicutt
UT Health Science Center, International Relations Committee

Linda S. Levy
SCC/MLA Awards and Scholarships Chair, 2010-11
UT Health Science Center, Institutional Animal Care and Use Committee
UT Health Science Center, Institutional Review Board
UT Health Science Center, Nursing School - Graduate Nursing Curriculum Committee
Kelley Minars
UT Health Science Center, Web Advisory Committee

Angela Myatt
UT Health Science Center, Institutional Review Board
UT Health Science Center, School of Medicine Curriculum Committee

Katie Prentice
UT Health Science Center, IIMS Council for Innovative Research Education

Greysi Reyna
NN/LM SCR Health Disparities Task Force

Luke R. Rosenberger
NN/LM Technology Advisory Committee
Southwest CONTENTdm Users Group: Conference Planning Committee

Andrea N. Schorr
YBP Library Services Medical Library Advisory Group
Southwest CONTENTdm Users Group: Conference Planning Committee

Peg Seger
NN/LM SCR Interlibrary Loan Committee
NN/LM SCR Outreach Committee

Sallieann Swanner
UT Health Science Center, IMS End User Support Subcommittee

Rajia Tobia
Association of Academic Health Sciences Libraries: Scholarly Communication Committee (co-chair)
South Central Academic Medical Libraries (SCAMeL): Board of Directors
South Central Academic Medical Libraries (SCAMeL): Professional Development Committee (chair)
SCC/MLA, 2010 Program Committee (co-chair)
Texas Association of Academic Health Sciences Library Directors: Board of Directors (secretary)
UT Health Science Center, ACET Steering Council
UT Health Science Center, IIMS Biomedical Informatics Committee
UT Health Science Center, Community Service Learning Committee
UT Health Science Center, School of Medicine Curriculum Committee

John P. Weed
Texas State Library and Archives Commission, TexShare Electronic Information Working Group
South Central Academic Medical Libraries Consortium (SCAMeL), Collection Development Committee

Dana Whitmire
UT Health Science Center, Library Campus Gifts for Children Coordinator

Eric G. Willman
UT Health Science Center, Institutional Animal Care and Use Committee
UT Health Science Center, Library SECC Coordinator
Grants and contracts for FY 2011

**National Network of Libraries of Medicine – South Central Region**
Promoting Diabetes Information Access for South Texas Communities
May 1, 2011 – April 30, 2012
$15,000

**National Endowment for the Humanities**
Evaluation of Archival Storage Conditions at the University Libraries of the Health Science Center in San Antonio
$5,547

**Promoting Health Information Access for South Texas Youth and Families**
May 1, 2010 – April 30, 2011
$15,000

**Humanities Texas**
One Community/One Book 2010
July 1, 2010 – December 31, 2010
$1,500

**MedlinePlus Videos for Patient Education**
April 1, 2010 – May 31, 2011
$4,888

**Information Technology for Mercy Ministries of Laredo Promotoras**
April 1, 2010 – March 31, 2011
$5,000

**Frontera Collaboration: Promoting Evidence-Based Practice in the US-Mexico Border**
November 16, 2009 – April 30, 2011
$12,924

**Bringing a South Texas Story from Paper to Pixel: Digital Documentation of the Hurricane Beulah Crisis in the Lower Rio Grande Valley, 1967**
December 15, 2009 – April 30, 2011
$19,874
<table>
<thead>
<tr>
<th>Professional Staff 2010-2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Penelope Borchers, Special Collections Librarian</td>
</tr>
<tr>
<td>Virginia Bowden, Library Director Emerita</td>
</tr>
<tr>
<td>Kathleen Carter, Ramirez Library Librarian</td>
</tr>
<tr>
<td>Keith Cogdill, Director of South Texas Regional Information Services</td>
</tr>
<tr>
<td>Anne Comeaux, Assistant Library Director for Special Collections</td>
</tr>
<tr>
<td>Jonquil Feldman, Director of Briscoe Library Services</td>
</tr>
<tr>
<td>Lisa Finnie, Collection Resources Librarian</td>
</tr>
<tr>
<td>Chris Gaspard, Head of Access Services</td>
</tr>
<tr>
<td>Susan Hunnicutt, Assistant to the Executive Director of Libraries and Special Projects Librarian</td>
</tr>
<tr>
<td>Linda Levy, Assistant Library Director for Branch and Database Services</td>
</tr>
<tr>
<td>Angela Myatt, Curriculum Liaison Librarian</td>
</tr>
<tr>
<td>Katie Prentice, Head of Education and Information Services</td>
</tr>
<tr>
<td>Graciela Reyna, Assistant Library Director, Ramirez Library</td>
</tr>
<tr>
<td>Luke Rosenberger, Director for Library Technology and Historical Collections</td>
</tr>
<tr>
<td>Andrea Schorr, Cataloging and Acquisitions Librarian</td>
</tr>
<tr>
<td>Pegeen Seger, Interlibrary Loan/Outreach Services Librarian</td>
</tr>
<tr>
<td>Sallieann Swanner, Associate Library Director for Systems</td>
</tr>
<tr>
<td>Rajia Tobia, Executive Director of Libraries</td>
</tr>
<tr>
<td>John P. Weed, Head of Collection Resources</td>
</tr>
<tr>
<td>Dana Whitmire, Electronic Resources and Serials Librarian</td>
</tr>
<tr>
<td>Eric Willman, Librarian Web Programmer</td>
</tr>
</tbody>
</table>
Classified Staff, 2010-2011

Luis Barcenes, Information Services Library Assistant
Francisco Claudio, Access Services Library Assistant
Walter Creech, ILL Library Assistant
Mellisa Q. DeThorne, Special Collections Library Assistant
Lydia Fletcher, Outreach Library Assistant
Petra Garcia, Ramirez Library Assistant
Patricia Goldspink, Administrative Assistant
Gary Goodson, Outreach Library Assistant
Patricia C Gutierrez, Laredo Library Assistant
Herlinda Howard, Library Administrator
Juan Jaime, Collection Resources Library Assistant
Richard Kaye, Access Services Library Assistant
Yolanda Klebahn, Collection Resources Library Assistant
Jorge Martinez, Systems Support Specialist
Ron Mesa, Outreach Library Assistant
Maria Mota, Access Services Library Assistant
Sylvia Muniz, Ramirez Library Assistant
Alice Pakravan, Collection Resources Library Assistant
Albert Ramirez, Access Services Library Assistant
Brenda Rodriguez, Access Services Library Assistant
Fabian Rodriguez, Systems Support Assistant
Raul M. Saenz, Jr., Access Services Library Assistant
Rose Saucedo, Access Services Library Assistant
Yolanda Serna, Ramirez Library Assistant
Steve Slaten, Access Services Library Assistant
Patty Tello, ILL Library Assistant
Sandra Torrez, Ramirez Library Assistant
Monica Tovar, Administrative Assistant
Amelia Trevino, Access Services Library Assistant
Mary Grace Villarreal, Access Services Supervisor
Kenneth Wise, Access Services Library Assistant
Ricardo Zavala, Access Services Library Assistant
Robert Zuniga, Library Technology Assistant

Jorge Martinez, Systems Support Specialist, and Ron Mesa, Outreach Library Assistant
FY 2011 Library Committee

The mission of the Library Committee is to serve in a consultative and advisory capacity to the President and Vice President for Academic Administration and to work with and assist the Executive Director of Libraries in making recommendations for library practices and procedures; to review and advise in the development of priorities in the areas that have an impact on academic efficiency and effectiveness to ensure that the services provided by the library reflect the needs and interests of the academic community.

The staff of The Libraries wish to thank Dr. Adelita Cantu of the School of Nursing for her service as chair of the Library Committee in 2010-2011. We are pleased that Dr. Cantu has agreed to chair the committee again in 2011-2012.

Faculty

Adelita G. Cantu (Chronic Nursing Care) [*committee chair]
Martha X. Baez (Community Dentistry)
Subramanian Dhandayuthapani (Microbiology & Immunology)
Dana English, (Health Professions)
Cherri A. Hicks (Family Nursing Care)
Daniel A. Johnson (Ophthalmology)
Craig M. Klugman (Infectious Disease)
Robert Marcovich (Urology)
Charleen M. Moore (Cellular & Structural Biology)
Martin Schwacha (Surgery)

Helen Sorenson (Health Professions)
Edward F. Wright (Restorative Dentistry)

Students

Michelle Falcon (Health Professions)
Whitney G. McBrayer (Dental)
Rehman Sheikh (Medical)
Raymond Taylor (Nursing)
Michael Walsh (Graduate School)

Ex Officio (non-voting) Members

David Hotchkiss (Academic Technology Services)
Rajia C. Tobia (Executive Director of Libraries)
Total Expenditures by Category
FY 2011
(Does not include Grants/Contracts)

Total Expenditures by Fund Group
FY 2011
(Does not include Grants/Contracts)
Comparison of UT Health Science Center Libraries with Other Health Sciences Libraries:
2010-2011 Annual Statistics of Medical School Libraries in the U.S. and Canada – 1

<table>
<thead>
<tr>
<th>Expenditures</th>
<th>UT Health Science Center San Antonio</th>
<th>UTHSC percentile rank among all reporting libraries</th>
<th>Houston Academy of Medicine/Texas Medical Center</th>
<th>UT Southwestern Medical Center</th>
<th>UT Medical Branch</th>
<th>Texas A&amp;M University</th>
<th>Texas Tech University Health Science Center</th>
<th>University of California at San Francisco</th>
<th>Vanderbilt University</th>
<th>Mean among this group of libraries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Annual Expenditures</td>
<td>$4,195,869</td>
<td>67th</td>
<td>$7,475,753</td>
<td>$5,443,624</td>
<td>$5,176,887</td>
<td>$3,998,400</td>
<td>$5,621,770</td>
<td>$7,422,870</td>
<td>$6,568,578</td>
<td>$5,737,969</td>
</tr>
<tr>
<td>Total Recurring Expenditures</td>
<td>$4,190,818</td>
<td>70th</td>
<td>$7,362,525</td>
<td>$5,443,624</td>
<td>$5,060,782</td>
<td>$3,915,611</td>
<td>$5,621,770</td>
<td>$7,110,257</td>
<td>$6,514,756</td>
<td>$5,652,518</td>
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<tr>
<td>Salaries and Wages</td>
<td>$2,105,092</td>
<td>79th</td>
<td>$2,889,114</td>
<td>$2,432,881</td>
<td>$2,339,382</td>
<td>$1,379,755</td>
<td>$2,131,325</td>
<td>$3,993,590</td>
<td>$2,282,376</td>
<td>$2,444,189</td>
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<tr>
<td>Staff Development</td>
<td>$16,014</td>
<td>44th</td>
<td>$139,359</td>
<td>$32,694</td>
<td>$18,605</td>
<td>$80,197</td>
<td>$25,738</td>
<td>$64,323</td>
<td>$20,149</td>
<td>$49,635</td>
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<tr>
<td>Total Collection Expenditures</td>
<td>$1,775,379</td>
<td>52nd</td>
<td>$2,284,876</td>
<td>$2,581,057</td>
<td>$2,304,192</td>
<td>$2,334,463</td>
<td>$3,190,717</td>
<td>$1,816,911</td>
<td>$3,271,366</td>
<td>$2,444,870</td>
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<tr>
<td>Collection- Serials</td>
<td>$1,351,137</td>
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<td>$1,736,422</td>
<td>$2,157,369</td>
<td>$1,170,959</td>
<td>$1,708,449</td>
<td>$2,172,045</td>
<td>$1,454,037</td>
<td>$2,300,701</td>
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<td>Collection- Databases</td>
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<td>$504,737</td>
<td>$369,694</td>
<td>$947,476</td>
<td>$318,553</td>
<td>$585,962</td>
<td>$223,086</td>
<td>$590,833</td>
<td>$479,016</td>
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<tr>
<td>Computing &amp; Networking Exp.</td>
<td>$150,309</td>
<td>79th</td>
<td>$379,976</td>
<td>$188,337</td>
<td>$178,445</td>
<td>$40,299</td>
<td>$64,535</td>
<td>$651,203</td>
<td>$120,346</td>
<td>$221,681</td>
</tr>
<tr>
<td>Expenditures Sales and Service</td>
<td>$303,036</td>
<td>95th</td>
<td>$141,434</td>
<td>$53,772</td>
<td>$0</td>
<td>$2,623</td>
<td>$47,947</td>
<td>$578,824</td>
<td>$84,417</td>
<td>$151,507</td>
</tr>
<tr>
<td>Gifts &amp; Endowments</td>
<td>$47,392</td>
<td>71st</td>
<td>$64,125</td>
<td>$15,105</td>
<td>$182,564</td>
<td>$14,349</td>
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<td>$460,398</td>
<td>$180</td>
<td>$99,284</td>
</tr>
<tr>
<td>Personnel</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Professional Staff</td>
<td>20.48</td>
<td>94th</td>
<td>19.8</td>
<td>20</td>
<td>9</td>
<td>12</td>
<td>21</td>
<td>9.5</td>
<td>16</td>
<td>15.97</td>
</tr>
<tr>
<td>Total Staff</td>
<td>49.32</td>
<td>87th</td>
<td>53.69</td>
<td>52</td>
<td>42</td>
<td>27</td>
<td>63.92</td>
<td>58.85</td>
<td>39.25</td>
<td>48.25</td>
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<tr>
<td>Collection</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Physical Volumes</td>
<td>214,433</td>
<td>54th</td>
<td>357,023</td>
<td>264,493</td>
<td>247,614</td>
<td>140,473</td>
<td>393,839</td>
<td>640,127</td>
<td>212,438</td>
<td>308,805</td>
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<tr>
<td>Serial Titles</td>
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<td>98th</td>
<td>7,298</td>
<td>18,775</td>
<td>29,578</td>
<td>est. val.</td>
<td>25,645</td>
<td>18,420</td>
<td>3,816</td>
<td>18,288</td>
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<tr>
<td>Databases</td>
<td>125</td>
<td>56th</td>
<td>288</td>
<td>243</td>
<td>269</td>
<td>est. val.</td>
<td>599</td>
<td>190</td>
<td>522</td>
<td>319</td>
</tr>
</tbody>
</table>
Comparison of UT Health Science Center Libraries with Other Health Sciences Libraries:
2010-2011 Annual Statistics of Medical School Libraries in the U.S. and Canada – 2

<table>
<thead>
<tr>
<th>Services</th>
<th>UT Health Science Center San Antonio</th>
<th>UTHSC percentile rank among all reporting libraries</th>
<th>Houston Academy of Medicine/ Texas Medical Center</th>
<th>UT Southwestern Medical Center</th>
<th>UT Medical Branch</th>
<th>Texas A&amp;M University</th>
<th>Texas Tech University Health Science Center</th>
<th>University of California at San Francisco</th>
<th>Vanderbilt University</th>
<th>Mean among this group of libraries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web pages viewed</td>
<td>1,058,763</td>
<td>60th</td>
<td>2,294,088</td>
<td>1,287,786</td>
<td>16,884,232</td>
<td>223,551 est. val.</td>
<td>2,471,311</td>
<td>16,542,330</td>
<td>5,823,152</td>
<td></td>
</tr>
<tr>
<td>Website Visitor Sessions</td>
<td>480,264</td>
<td>65th</td>
<td>1,183,032</td>
<td>299,731</td>
<td>567,416</td>
<td>134,962</td>
<td>39,786</td>
<td>644,195</td>
<td>104,640</td>
<td>431,753</td>
</tr>
<tr>
<td>Gate count</td>
<td>440,637</td>
<td>92nd</td>
<td>134,167</td>
<td>372,046</td>
<td>251,968</td>
<td>258,094</td>
<td>242,127</td>
<td>418,931</td>
<td>254,276</td>
<td>296,531</td>
</tr>
<tr>
<td>Reference Questions</td>
<td>6,612</td>
<td>48th</td>
<td>4,059</td>
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2010 figures- These numbers were not collected for 2011
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